

Licensing Authority
London Borough of Havering

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Police Representation

Premises Licence Application
Jukebox 72-74 South Street Romford RM1 1RX

Dear Licensing Authority

Police acknowledge receipt of a Premises Licence Application for Jukebox 72-74 South Street Romford RM1 1RX which we received by email on the 27th July 2026.

The application states the premises seeks authorisation to provide:-

Regulated entertainment

10:00hrs to 02:00hrs Monday to Thursday
10:00hrs to 03:30hrs Friday & Saturday
10:00hrs to 02:00hrs Sunday

Late night refreshment

23:00hrs to 02:00hrs Monday to Thursday & Sunday
23:00hrs to 03:30hrs Friday & Saturday

Supply of alcohol

10:00hrs to 02:00hrs Monday to Thursday
10:00hrs to 03:30hrs Friday & Saturday
10:00hrs to 02:00hrs Sunday

The application further states that the premises will be open to the public at the following times:-

10:00hrs to 02:30hrs Monday to Thursday
10:00hrs to 04:00hrs Friday & Saturday
11:00hrs to 02:30hrs Sunday

On behalf of the Commissioner of Police of the Metropolis, consideration has been given to this application and Police object to it under the following licensing objectives:-

The prevention of crime and disorder & public nuisance

Jukebox is located on South Street in Romford town centre, close to shops, restaurants, bars and Romford Rail Station. While it sits within a busy commercial and nightlife area, there are also residential premises and flats in the surrounding area, meaning noise and patron dispersal can have an impact on nearby residents.

More importantly the premises is located within Havering Council's designated Cumulative Impact Zone (CIZ) which exists due to the concentration of licensed premises and the associated levels of crime, disorder and anti-social behaviour experienced within the area. As such, applications which are likely to add to the cumulative impact within the zone should be carefully scrutinised.

Paragraph 6.3 of Havering's Statement of Licensing Policy states *for areas where a cumulative impact policy is adopted, it creates a rebuttable presumption that applications for new premises licences, club premises certificates, or variation applications that will add to the existing cumulative impact, will normally be refused, unless the applicant can demonstrate why the operation of the premises involved will not add to the cumulative impact and not impact adversely on the promotion of the licensing objectives. The exception to this policy may be for applications for restaurants where alcohol is sold ancillary to a table meal.*

Whilst the premises currently benefits from a licence until 0300 hours, this new application seeks to extend those hours until 0400 hours. Police submit that the additional hour would add to the cumulative impact already experienced within the locality increasing the availability of alcohol, increasing levels of intoxication, delaying dispersal of patrons, and extending the period during which crime and disorder may occur.

Police acknowledge that the premises licence holder is generally a responsible and cooperative operator who has engaged positively with Police and demonstrated a willingness to address issues arising from the operation of the premises.

However, it's noted that during a recent licensing visit on the 14th August 2026 by PC Dunn several breaches of the current premises licence were identified. Whilst some of these breaches related to administrative or technical compliance matters, they nevertheless demonstrated deficiencies in the licence holder's understanding and implementation of existing licence conditions.

During the inspection, it was identified that staff training records lacked sufficient detail regarding the nature and content of training delivered, and the door supervisor register did not contain all of the information required by the premises licence, including home addresses, contact telephone numbers, SIA licence numbers and, where applicable, registered business addresses. Furthermore, door supervisors positioned externally were not wearing high-visibility clothing as required, and venue documentation required including a 'system file' for CCTV could not be produced upon request.

Of greater concern was evidence that the premises had been conducting licensable activities namely regulated entertainment beyond those currently authorised by the premises licence. A review of the premises' CCTV system identified that regulated entertainment was continuing beyond the permitted terminal hour of 02:30hrs on multiple occasions. Footage from the 8th August 2026 showed regulated entertainment taking place at approximately 02:45hrs and 02:55hrs, and CCTV footage from 1st August 2026 (**can be shown if required**) indicated that similar activity was taking place outside the authorised hours.

The premises licence clearly authorises licensable activities until 02:30hrs on Fridays and Saturdays, with the premises remaining open until 03:00hrs. During discussions with the premises licence holder, it was explained that they had been operating under the belief that an agreement existed with Police which permitted music to continue at a reduced volume beyond 02:30hrs in order to assist with the gradual egress and dispersal of patrons from the premises. The licence holder advised that this understanding had been in place for approximately six years.

Police have been unable to identify any formal variation to the premises licence or any documented agreement authorising regulated entertainment to continue beyond the permitted terminal hour. Regardless of how this understanding may have arisen, the current premises licence clearly requires all licensable activities, including regulated entertainment, to cease at 02:30hrs.

Whilst Police accept that these breaches may not have been deliberate, the fact remains that licensable activities were being provided outside the authorised hours. Furthermore, the apparent misunderstanding, which had reportedly existed for a considerable period of time, raises concerns regarding the licence holder's understanding of the existing authorisation and the effective management of licence compliance.

Whilst Police acknowledge the licence holder's willingness to engage positively and address issues when identified, these findings are relevant to the Sub-Committee's consideration of the application.

Police records demonstrate that a significant proportion of police incidents linked to the premises occurred after midnight and particularly during the final hours of operation. Whilst these incidents may not be indicative of poor management, they demonstrate that crime and disorder risks remain present during late-night operation. In Police's view, extending the trading hours by a further hour is likely to increase those risks and the potential for alcohol-related harm. Details of these incidents are contained within **Appendix I**.

In addition to this representation, the Sergeant responsible for the Romford Town Centre Policing Team has submitted a supporting statement detailing the operational impact of the night-time economy within Romford Town Centre and the likely effect of a further extension of licensed hours. It's respectfully requested that this statement is considered by the Licensing sub-committee when determining the application.

Additionally, Police are concerned that permitting a further hour of operation will increase levels of intoxication amongst patrons and extend the period during which alcohol-related incidents are likely to occur. It is well recognised that as the night progresses, levels of intoxication increase, resulting in a greater likelihood of violence, crime and disorder, anti-social behaviour, and vulnerability-related incidents.

The increase in terminal hours will increase the likelihood of vulnerable individuals remaining within the night-time economy during the early morning period. Policing experience demonstrates that highly intoxicated individuals are at an increased risk of becoming victims of crime, violence, theft and other forms of exploitation. The later stages of the night-time economy frequently present additional safeguarding concerns, particularly where patrons are seeking transport home whilst under the influence of alcohol.

The proposed terminal hour falls during a period when the night-time economy has wound down, and patrons are likely to remain in the town centre for longer periods. This creates greater opportunities for conflict, disorder and nuisance than would otherwise occur. Experience indicates that patrons leaving licensed premises often congregate in surrounding streets, near takeaway establishments, taxi ranks and other public areas. Where alcohol consumption is a factor, this can result in increased noise, disorderly behaviour and anti-social conduct.

Given the premises' location within the Romford Town Centre Cumulative Impact Zone, the evidence of crime and disorder associated with late-night activity, the proximity of residential accommodation, and the likelihood that the additional hour sought will increase intoxication levels and delay dispersal, Police submit that the application is likely to add to the cumulative impact already experienced within the locality.

Police therefore believe that granting the application would undermine the licensing objectives of the prevention of crime and disorder and the prevention of public nuisance and respectfully request that the Licensing Authority refuse the application.

Submitted respectfully,



PC Chris Stockman - Sector 2 Licensing Team